

ROBERTSON LIBRARY  
ANNUAL REPORT 2009-2010



# ROBERTSON LIBRARY ANNUAL REPORT

## MAY 2009 - APRIL 2010

### MESSAGE FROM THE UNIVERSITY LIBRARIAN



Mark Leggott

The 2009-10 Annual Report from the Robertson Library bears witness to an ever-increasing interest in all things digital, whether academic journals/databases or the re-emergence of eBooks. The Library continues to do our best to bring the richness of the digital landscape to our community and this year was no exception. A particular focus for the Library team has been developing a more cohesive focus on digitizing local resources –rolling out our new Digitization Facility with its state-of-the-art scanning equipment, and development of the IslandArchives collections. IslandImagined and IslandLives are but two examples of the overall islandarchives.ca initiative, which also represents partnerships with a number of external Island collaborators.

Our Live Help service has become very popular, likely facilitated by the decision to embed the Live Help icon into various web pages – making the service more accessible and convenient to library users. We reached out to the Island community with things like the second Art Competition and the Freedom To Read event, and also to the campus faculty through the launch of the IslandScholar Repository in collaboration with Office of Research & Development. IslandScholar represents the University's commitment to ensuring publicly funded research is accessible to all.

The Library has also garnered praise and awards for our efforts, in particular the open source Islandora framework, which is becoming popular in an international context. We will continue to enhance our services to all our users – on campus, throughout the Island, and of course beyond. Let us know how we are doing; we love feedback and suggestions.



### CURRENT COLLECTIONS TOTALS

|  |         |
|--|---------|
| Number of Titles – Books and e-Books ----- | 401,117 |
| Number of Electronic Serials -----         | 9,424   |
| Number of Print & Microform Journals ----- | 367     |
| Cartographic Materials -----               | 3,189   |
| Number of Videos & DVDs -----              | 2,105   |

Total Expenditures for all resources for budget year is: \$967,575.00

### NEW ELECTRONIC RESOURCES ADDED TO OR ACCESSED THROUGH OUR COLLECTION

#### E-Books

Through our Canadian Research Knowledge Network (CRKN) agreements, the Robertson Library recently acquired and loaded over 300 new e-books from Cambridge University Press, Oxford University Press, and Taylor & Francis. They are available through the library catalogue.

## **UNIVERSITY ARCHIVES & SPECIAL COLLECTIONS**

The most significant change in the operations of the University Archives and Special Collections (UASC) unit during the reporting period was the integration of UASC reference and retrieval services into the main Library Information Desk at the start of the 2009/2010 academic year. In terms of facilities, this move was made possible by the relocation of the Information Desk to the edge of the Learning Commons, adjacent to the UASC reading area and stacks.

More importantly, the move was realized through the adaptability and goodwill of Library personnel in both the UASC and Information Services units; some of those working on the Information Desk had not worked directly with UASC resources before, so the UASC unit offered training and orientation to the services and collections of our unit. There was a good response to these sessions, and we believe the transition to a combined UASC/Information Desk service point was accomplished smoothly. A key benefit to UASC users is that they can now access our collections and services whenever the Information Desk is open (approximately 50 - 90 hours/week, depending on the time of year, compared to the approximately 40 hours/week that UASC could offer through a separate service desk). For in-depth PEI Collection and University Archives questions, UASC personnel remain available for consultation, either by appointment or drop-in (the UASC Librarian's office is located near the Information Desk, which further facilitates this type of assistance).

## **LIBRARY SERVICES – STATISTICS**

### **Circulation**

Loans – 18,039

Renewals – 9,109

Reserve (not e-reserve) Loans – 21,942

In-house Use of Material: 14,713

### **Information Desk**

In-Person Transactions – 3,859

LIVE CHAT (online help as part of the Information Desk service) # of online inquires – 1742; service is offered for 60 hours per week.

### **InterLibrary Loans**

Requests Received, Filled, & Sent to Other Institutions – 1177

UPEI Originated ILL Requests Filled by Others – 4755

### **Instruction Services**


Presentations to Groups – 156

Participants: 1,882

## **TECHNOLOGY**

UPEI students were hired to work on the Island Lives project. Students working on the digitization project are utilizing the Library's new Indus 5004c book scanner and have over 140 community histories digitized.

Processes have been developed as the project has progressed. Following digitization, the digitized works are reviewed for image quality, and appropriate file naming, while embedded images, maps, and illustrations are extracted for description and inclusion in the repository. Following quality assurance, the images go through several post-processes. Uploading of images and additional metadata will begin in April, 2010.



A number of projects supporting IslandLives are progressing. The Computer Science 482 class developed a web-based editor that displays a page image and its accompanying text. Paul Pound and Alexander O'Neill completed the migration of Islandora, a key component of IslandLives. Additional contract staff were brought in to work on methods for automatically annotating encoded files, developing custom Drupal temps, and integrating the Djatoka JP2000 image server with Islandora.

#### Additional Projects

The Robertson Library worked with the Fine Arts department to digitize the slides used in their curriculum. Students scanned the slides and created the basic metadata that will be used to search and browse the collection.

The Guardian digitization project is currently in its development phase. The Library has recently received new microfilm duplicates of *The Guardian* that will be used during the digitization process

## LIBRARY EVENTS

### Digitization Summit – June 15th & 16th, 2009

Robertson Library hosted a gathering of Island culture and heritage stakeholders during its first Digitization Summit. Loren Fantin (OurOntario), Mark Jordan (SFU), and John Teskey (Canadiana.org) provided examples of existing projects and best practices from their regions and nationally. Others, working in the cultural and heritage sectors on the Island, provided a local perspective. The Summit offered participants an opportunity to learn more about digitization efforts on the Island, to explore possible digitization initiatives and partnerships, and to discuss the potential of a provincial digitization strategy.

### (RIRI) 2009 Red Island Repository July 20-24, 2009

The second Red Island Repository Institute (RIRI) was hosted by UPEI on July 20-july 24, 2009. Instructors for this 2009 event included Chris Wilper, Thorny Staples (Fedora Commons), Matt Zumwalt (Media Shelf) and Mark Leggott (UPEI). Participants came from Canada, Europe, and the United States. The Fedora repository software was the focus of this workshop.

### Access 2009 Conference September 30- October 3, 2009

For the first time, the Access Conference was held on P. E. I. It was hosted by the Robertson Library and held from September 30 - October 3. Approximately 160 participants from North America attended this cutting-edge library technology conference. Keynote speakers were Cory Doctorow and William J. Turkel.

### Games Night - October 23, 2009

On Friday, October 23, the Library hosted its first Games Night, an Atlantic Provinces Library Association (APLA) initiative, for the campus community. Approximately 70 participants tested their skills at a variety of games.

### Open Journal Systems and Open Conference Systems

Robertson Library hosted half-day workshops on the Open Journal Systems (OJS) and Open Conference Systems (OCS) from October 26-27, 2009, with Kevin Stranack from Simon Fraser University Library and the Public Knowledge Project (PKP). OJS (<http://pkp.sfu.ca/?q=ojs>) is an open source journal management and publishing system that assists with every stage of the refereed publishing process, from submission through to online publication and indexing. Robertson Library provides support for university groups interested in setting up an OCS or OJS site.







## LIBRARY FACILITIES

### Learning Commons

Renovation work, including wiring and collection weeding, for a new Learning Commons was done on the main floor near the Reference collection. This area now houses 40 Dell and Mac computers for general use. The long term plan is to have new seating for approximately 85 students and at least 50 computers provided in the area for individual and collaborative use.

### Media Centre Collaboratory

The Library has transformed part of its Media Centre into a Collaboratory area that contains 16 high end Mac Pro work stations intended for computationally intensive graphics and media work. Included in the area will be media digitalizing peripherals including equipment to digitize vinyl LP's, audiocassettes, and videocassettes, as well as flatbed scanners for print material. The goal of the collaboratory is to provide the university community with an interactive space for creative and group-work.

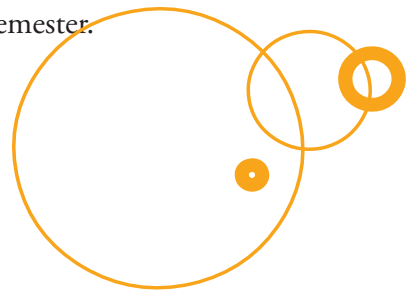
### Language Lab

A new modern language lab in the Library was created and stocked with 30 student stations equipped with iMacs, specialty audio headsets equipment and an instructor station that includes a SMARTBoard and classroom management software. Paid for in part with ACOA funds, the facility will also be available for bookings by interested off-campus groups.



### Student Lockers

In late November 2009, 104 small lockers were installed in the Library Breezeway for undergraduate student use, at a rental cost of \$25.00 per semester.



## LIBRARY STAFF UPDATE

Sadly and unexpectedly, library technician Gordon Connors died on May 18, 2009. For the more than 23 years, Gordon was a familiar and welcoming face at the Circulation Desk in this Library.

On June 30, 2009 Norine Hanus began her retirement from the University and the Robertson Library. Norine piloted a number of key initiatives such as developing the electronic journals collection and the Library's foray into eBooks.



## AWARDS

Robertson Library's VRE is the winner of the 2009 CAUBO (Canadian Association of University Business Officers) Atlantic Regional award. Out of 33 submissions, the Atlantic Regional winner was the VRE (Virtual Research Environment) at the University of Prince Edward Island. The VRE software provides an innovative system which stores research data (regardless of its type or subject area, ensures the easy accessibility of that data, and the stewards it through the life-cycle of research programmes and beyond. The CAUBO Quality & Productivity Awards promote excellence and innovation in improving the quality of higher education.

## LIBRARY HOURS (STANDARD)

|                                       |                              |
|---------------------------------------|------------------------------|
| Monday - Thursday<br>8 a.m. - 11 p.m. | Saturday<br>9 a.m. - 11 p.m. |
| Friday<br>8 a.m. - 8 p.m.             | Sunday<br>9 a.m. - 11 p.m.   |

## LIBRARY DONORS IN 2009-2010

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LIBRARIES AND THEIR COLLECTIONS ARE THE COMBINED RESULT OF MANY HEARTS AND HANDS. IT IS WITH MUCH GRATITUDE THAT WE ACKNOWLEDGE OUR DONORS WHO HAVE SUPPORTED THIS LIBRARY AND ITS DEVELOPMENT OVER THE YEAR(S). THANK YOU FOR YOUR GENEROSITY.